

Thank you for trusting
Thomasville with your
home decorating plans.
We offer over 100 year's
experience in the
design, manufacture
and sourcing of quality
home furnishings.
Thomasville proudly
stands behind our fine
home furnishings with
this warranty.

Please register your
purchase online today at
www.thomasville.com/warranty

LIMITATIONS AND COVERAGE EXCLUSIONS

Implied Warranties: Thomasville makes no implied warranties of merchantability or fitness for a particular purpose. These and all other implied warranties are specifically disclaimed. By implied warranties, Thomasville references warranties that the law sometimes implies to have been given by the seller, even though they are not documented in writing. (Some states do not allow an exclusion or limitation on the length of an implied warranty, so the above exclusions/limitations may not apply to you.)

Place of Purchase: This warranty protects Thomasville purchases from Authorized Thomasville Retailers only.

Household Use: This warranty applies only when you have purchased Thomasville furniture for your own normal indoor household use, and not for resale or commercial use, which includes rental, business and institutional or other non-residential use.

Proper Care and Use: Proper care and usage are essential to preserving your rights under this warranty. This warranty does not apply if your Thomasville merchandise is damaged by the use of detergents, abrasives or other harsh cleaning agents. **Please reference the Consumer Care Guide available online (www.thomasville.com/product-care).**

Accidents, Abuse and Normal Wear & Tear: This warranty does not cover damage resulting from negligence, abuse, normal wear and tear, or accidents: including (but not limited to) burns, cuts, scratches, tears, scuffs, watermarks, indentations or pet damage.

Product Modifications: Any product modification by retailer, consumer or other parties not authorized by Thomasville will void this warranty.

Floor Samples or As-Is Purchases: This warranty does not cover floor samples or products designated "as is" at time of purchase.

Variations from Floor Samples or Literature: Because of craftsmanship or use of natural materials in Thomasville products, normal variations can occur from piece to piece. This warranty does not cover such differences. Nor are variations from printed illustrations covered.

Consequential or Incidental Damages: Thomasville will not be liable for any loss, expense or damage other than to the furniture itself that may result from a defect in the furniture. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations/exclusions may not apply to you.)

Your Warranty Rights: This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Except for such other rights, the remedies provided under this warranty state the limit of the responsibilities of Thomasville.

EFFECTIVE WITH PRODUCTS PURCHASED AFTER JANUARY 1, 2009.

See Thomasville.com for warranty information regarding Simmons® Thomasville Limited Edition (mattresses), Thomasville Cabinetry® (for kitchen and bath), Thomasville Lighting® (installed lighting and ceiling fans), Thomasville Hardwood Flooring® and Thomasville Outdoor®.

Thomasville®

www.thomasville.com

Thomasville®

our
exclusive
WOOD
UPHOLSTERY
ACCENTS &
ACCESSORIES
limited
warranty

Effective with products purchased
after January 1, 2009.

ABOUT OUR WARRANTY

The exclusive Thomasville warranty is available only to you, the original purchaser, and becomes effective with your purchase date. Thomasville will repair or replace — at our discretion — any piece of furniture that is defective in material or workmanship under the terms and conditions outlined here. If Thomasville determines that a repair is impractical, you will be furnished a substitute of the same or similar color, design, style and quality.

HOW TO PROCEED IF YOU OBSERVE A DEFECT

First and foremost, should you notice a manufacturing defect, it is important that you promptly notify the Thomasville Authorized Retailer where your purchase was made. If it is impossible or impractical to notify your local retailer, please submit your claim to Thomasville Consumer Services. To exercise your rights under this warranty, you must submit the original sales receipt and delivery ticket when making a claim. For your convenience, there are a number of ways you may contact us: in writing, via fax, email or online as follows:

- *Thomasville Furniture Industries, Inc.
Consumer Services
14250 A Manchester Road
Balkwin, MO 63011*
- *info@thomasville.com*
- *Fax 336.474.2960*
- *thomasville.com/claim*

OUR COMMITMENT TO YOU

Thomasville warrants to you, the original purchaser, that goods shall be free of defects in material and/or workmanship attributable to manufacturing for a period specified in the detail below from date of buyer's receipt of product. Damage resulting from improper handling after merchandise is received or from exposure to weather or extreme atmospheric conditions is not covered by the Thomasville warranty. Warranty is subject to normal use under normal conditions. **THE REPAIR OR REPLACEMENT OF DEFECTIVE GOODS CONSTITUTES THOMASVILLE'S ENTIRE OBLIGATION. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** Thomasville shall in no event be liable for incidental or consequential damages. If any model or sample is shown to buyer, such model or sample is used merely to illustrate the general type and quality of goods, and not to represent that goods supplied to buyer will necessarily conform in all respects to the sample or model. All claims for seller's failure to comply with this warranty shall be governed by the provisions of this paragraph.

WOOD

CATEGORY	PERIOD COVERED	COMMENT
Wood furniture	3 years	Because wood furniture is a product of nature, characteristics such as knots, grain variation, color variation and mineral streaking are not defects and are thus not warranted.
Metal furniture and detailing	1 year	Abrasive scratches disturbing the finish and resulting in rust or tarnishing are not covered.
Marble & stone	1 year	Nature's own imperfections such as random mineral streaking and color variation should be expected (and desired) and are not warranted.
Glass & minor components	1 year	Natural glass manufacturing characteristics such as small air bubbles, surface waviness and light pitting are to be expected and are not defects. Glass tabletops should not be used as a seating option.
Electrical components, switches, controls	1 year	

All upholstery warranties are effective from date of buyer's receipt of product and available only to the original purchaser; provided that the piece is upholstered in the original covering. Coverage is subject to normal use under normal conditions. The Thomasville coverings warranty does not include pilling or wrinkling nor does it include fading or stains from spills such as (but not limited to) acids, solvents, dyes, ink, paint, or other corrosive chemicals or body fluids. We caution consumers against improper cleaning, abuse, negligence, application of chemical products, and exposure of coverings to sunlight, bright light or extreme heat. Items so exposed are not protected by this warranty.

UPHOLSTERY

CATEGORY	PERIOD COVERED	COMMENT
Frames & springs	5 years	
Motion mechanisms, swivel rocker mechanisms	3 years	
Cushion cores, pillow inserts, back cushions, back pillows and padding	3 years	Warranted against loss of resilience under normal conditions. All cushions and pillows will naturally soften with normal use. This is not a material or manufacturing defect. Warranty does not cover any normal softening of cushion core, flattening of a fiber top or loss of loft.
Sleeper mechanisms	3 years	
Sleeper mattresses	1 year	
Electrical components, motors, controls	1 year	
Coverings: fabric	1 year	Warranted against seam slippage, fraying, and dye transfer. Except where intrinsic to natural characteristics of fabric (e.g., velvets, silks), warranted against nap loss and marking. All COM (Customer's Own Material) and merchandise subject to after-market protective treatments excluded from warranty.
Coverings: leather	1 year	Warranted against splitting, seam slippage and dye transfer. Nature's own characteristics such as wrinkling, marking and variations in grain or color are not covered.

ACCENTS & ACCESSORIES

CATEGORY	PERIOD COVERED	COMMENT
Table-top & floor lamps	1 year	Please follow usage directions. Improper installation and damage from disregard of safety and/or care instructions, such as incorrect wattage, expired light bulbs, plugs and coverings are not warranted. Patina of natural aging brass is not covered.
Wall art	1 year	Please follow installation guidelines, as merchandise is not warranted against improper handling; nor damages resulting from weather conditions such as humidity and exposure to sunlight.
Area rugs	1 year	Some irregularity in knotting is not a defect in unique, hand-knotted rugs and is thus not warranted. Fading or damage caused by pets and staining is not covered.
Window treatments: fabrics, workroom & hardware	1 year	Fading, wrinkling, improper installation, shrinking and pet damage not covered. Mechanical hardware breakage not warranted.
Top-of-bed, sheets, duvet covers, bedspreads, pillows & throws	1 year	Please follow care instructions. Warranty does not cover shrinkage, fading, wrinkling, pet damage or compression.
Foliage & florals	1 year	Fading and pet damage is not covered.
Clocks & decorative accents	1 year	The patina of natural aging brass is not a defect and thus not warranted. Natural expansion/contraction due to temperature variations is not covered. Damages resulting from improper installation or care are not warranted.

PLEASE REGISTER YOUR PRODUCT ONLINE AT WWW.THOMASVILLE.COM/WARRANTY